



Critical Thinking/Problem Solving

JON M.
HUNTSMAN
SCHOOL OF BUSINESS

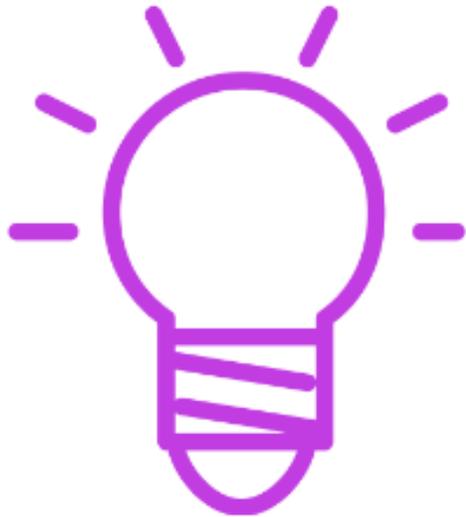
UtahStateUniversity





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Critical Thinking/Problem Solving:



- Exercise sound reasoning to analyze issues, make decisions, and overcome problems
- To obtain, interpret, and use knowledge, facts, and data in this process
- Demonstrate originality and inventiveness





From Job Descriptions:

Skills:

- Requires strong analytical, organizational and problem solving skills

Qualifications:

- Possess strong analytical/logical skills and clarity of thought to identify and solve business problems
- Ability to learn complex businesses very quickly, define problems accurately while paying attention to detail in the solution
- Ability to extract and analyze data from multiple sources using analytical tools
- Ability to manage and multi-task under tight deadlines

Skills:

- Well-developed analytical, problem-solving and decision-making skills
- Strong communication, relationship building and organizational skills





From Job Descriptions (continued):

Requirements:

- Strong proficiency in Microsoft Excel as well as familiarity with Salesforce
- Excellent attention to detail
- Ability to quickly and accurately process large amounts of documentation
- Ability to multi-task and solve standard problems
- Excellent organizational and prioritization skills
- High-level experience with accurate data interpretation
- Experience in project management





critical thinking

CITE

A→あ



Examples

noun

1. disciplined thinking that is clear, rational, open-minded, and informed by evidence:

The questions are intended to develop your critical thinking.

Dictionary.com Unabridged

Based on the Random House Dictionary, © Random House, Inc. 2016.

[Cite This Source](#)





analytic

or **analytical**

[an-l-**it**-ik or an-l-**it**-i-kuh]

Spell

Syllables

Word Origin

[See more synonyms on Thesaurus.com](#)

adjective

1. pertaining to or proceeding by **analysis** (opposed to **synthetic**).
2. skilled in or habitually using analysis.



CITE

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On a resume:

WORK EXPERIENCE

IT Intern, Boomerang Inc, Draper, UT

Summers 2015-16

- Created and implemented systems, policies, and procedures for organization during start-up phase
- Answered phone calls and live chats from customers, assisting them in diagnosing and resolving technical issues





On a resume (continued):

WORK EXPERIENCE

Graduate Assistant, USU School of Graduate Studies, Logan, UT Aug 2014 – May 2015

- Assisted in marketing graduate program, resulting in 15% increase in candidates over previous year
- Identified key suggestions for improvement from survey results among college-aged students for upcoming recruiting event, including target population and marketing





In an interview:

- Tell me about a time when you implemented a procedure that you had to pull back from because it didn't work as planned.
- Give an example of when you did something which you had not done before and how you handled it.
- Tell me about a problem you were responsible for solving that required a unique solution. How did you know established methods wouldn't work?





In an interview (continued):

- What kind of information have you been required to analyze?
- Describe one of your most difficult analyses.
- How do you balance Risk Management and Customer Service?

